

FIG. 1
PRIOR ART

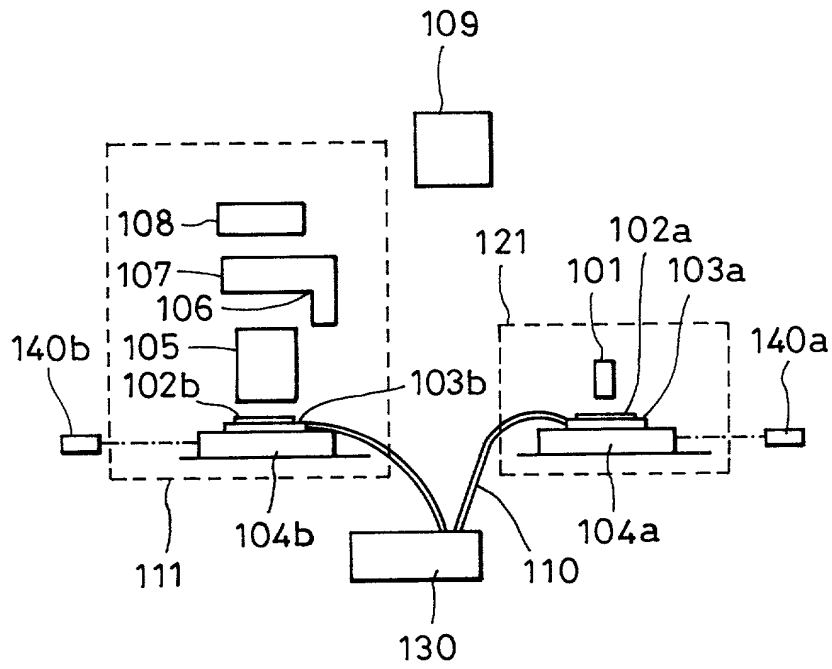


FIG. 2A

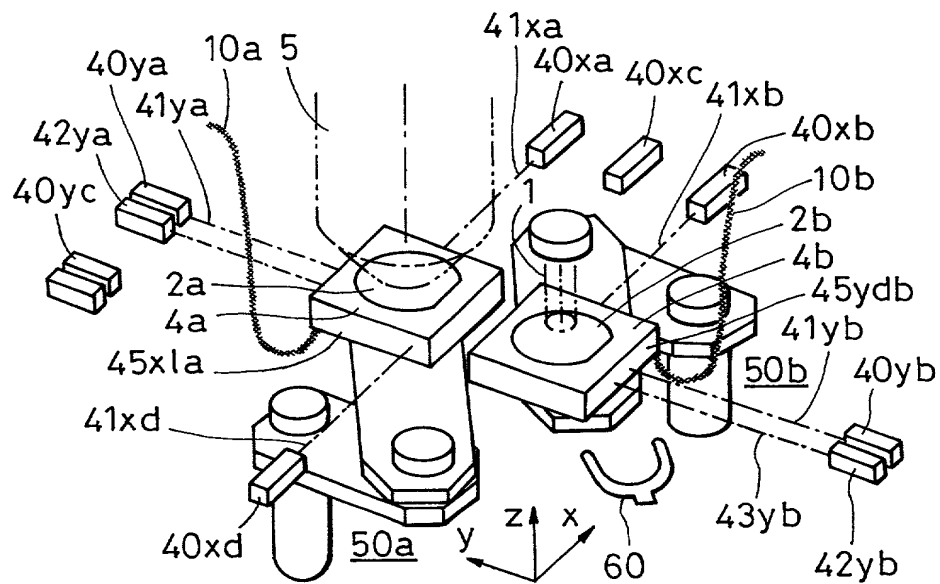


FIG. 2B

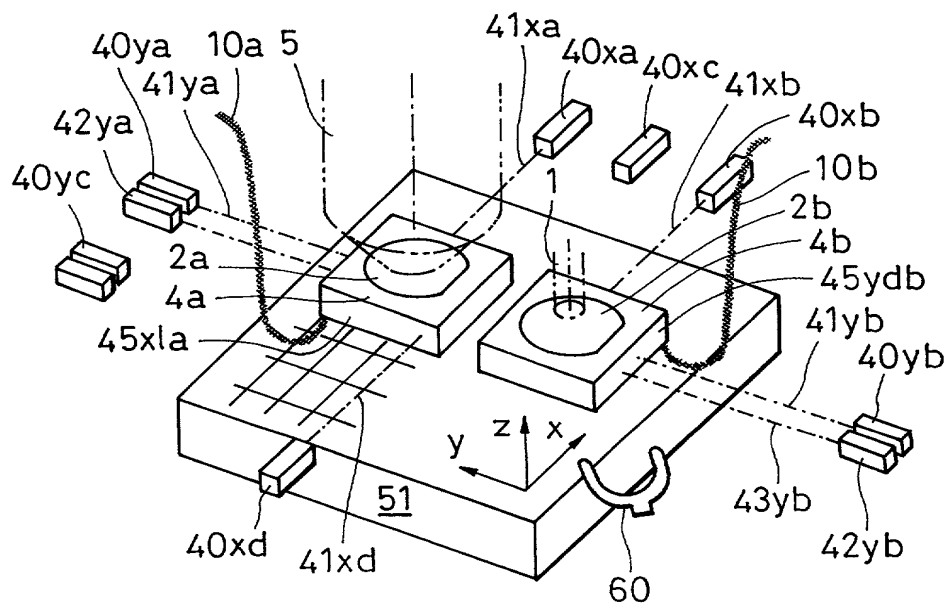


FIG. 3A

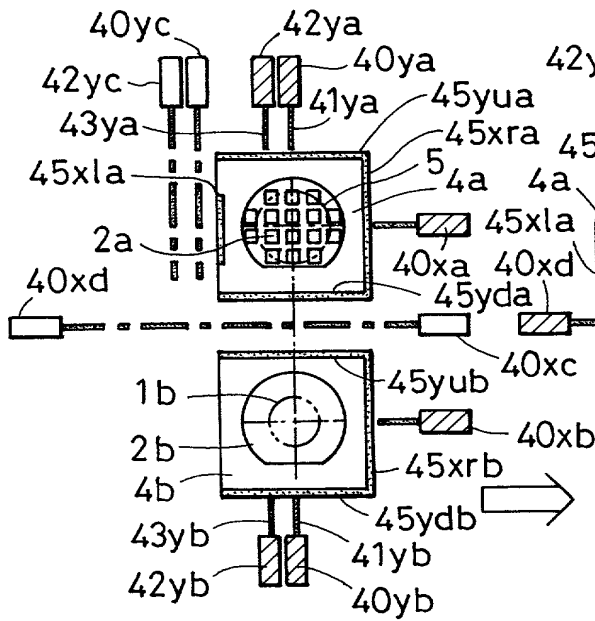


FIG. 3B

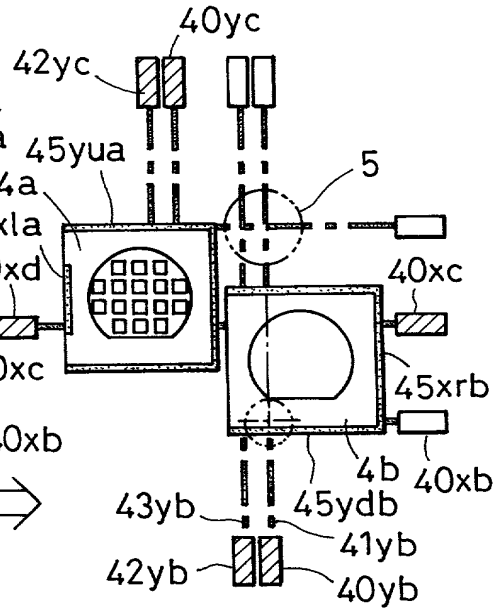


FIG. 3C

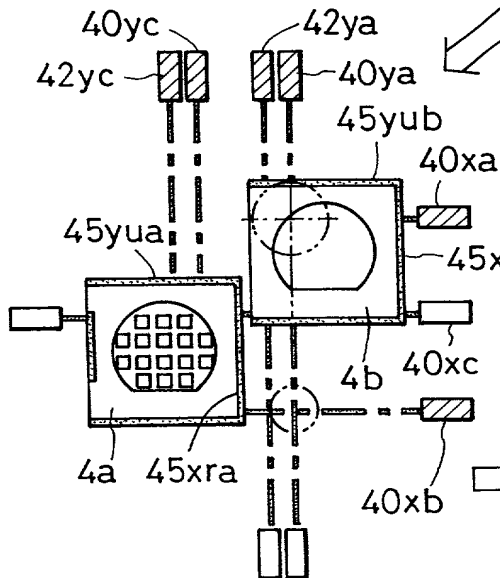


FIG. 3D

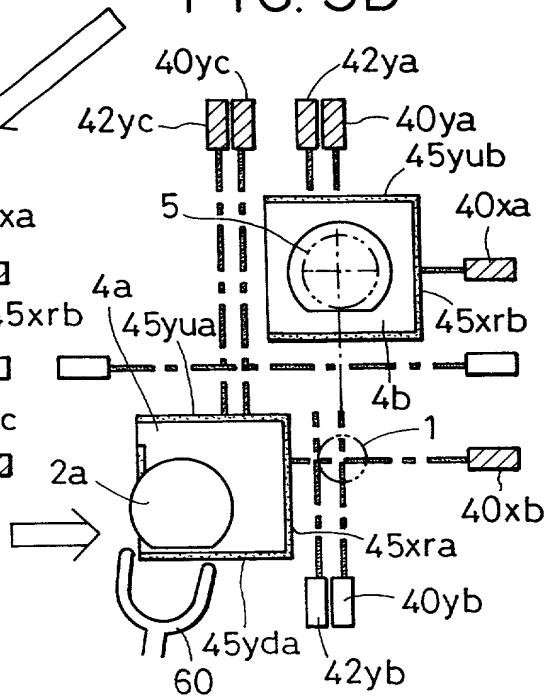


FIG. 4B

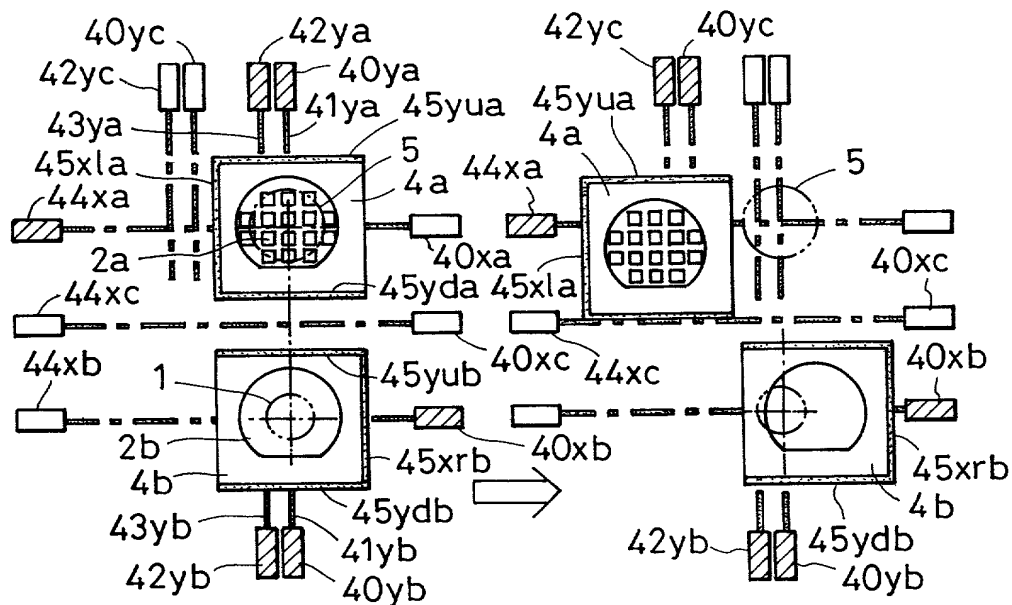


FIG. 4D

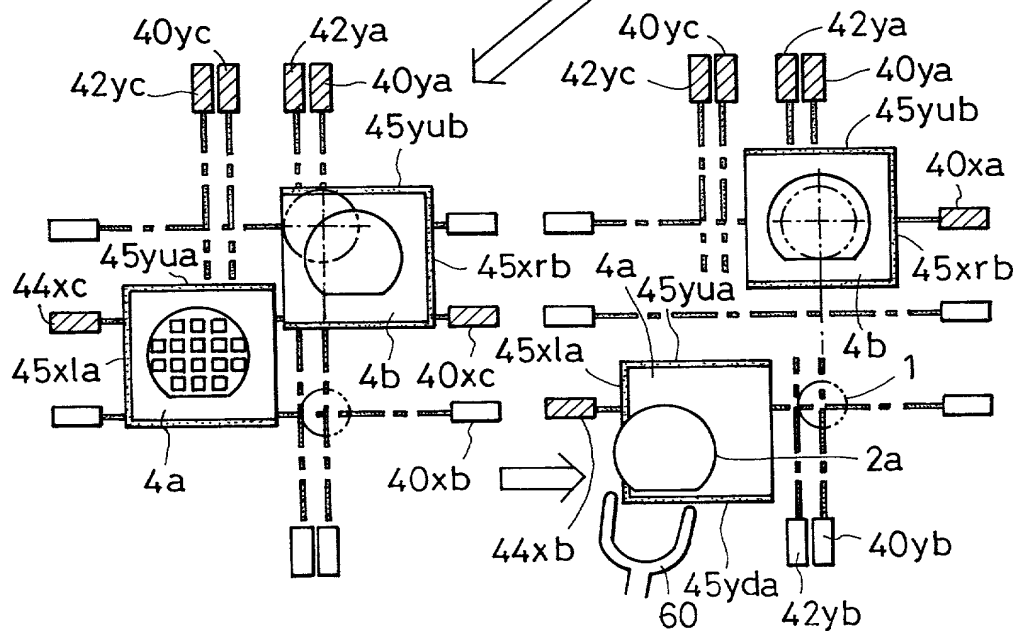


FIG. 5A

FIG. 5B

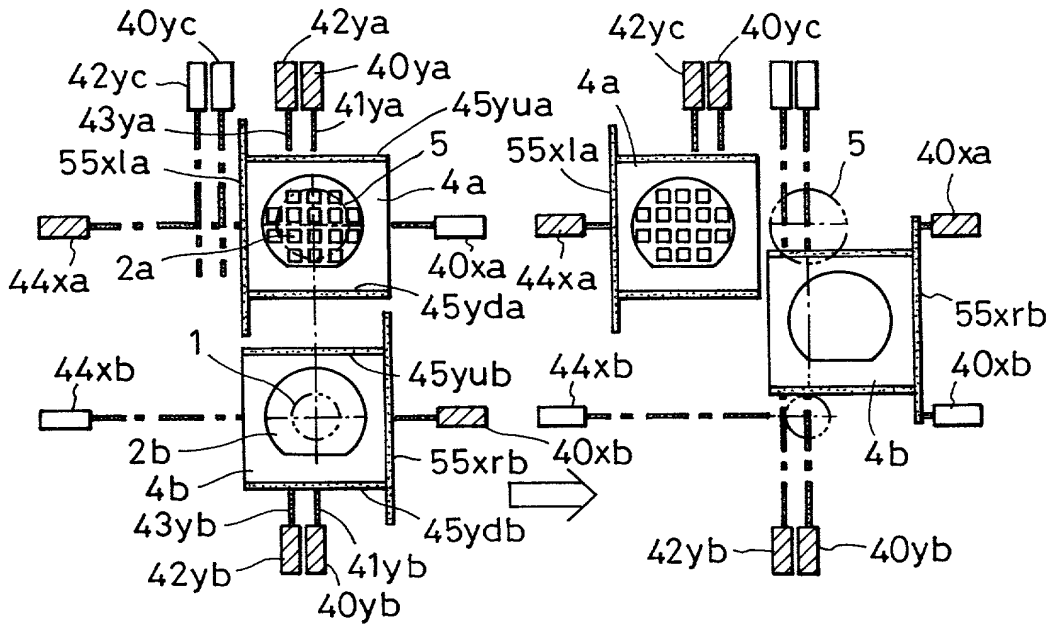


FIG. 5C

FIG. 5D

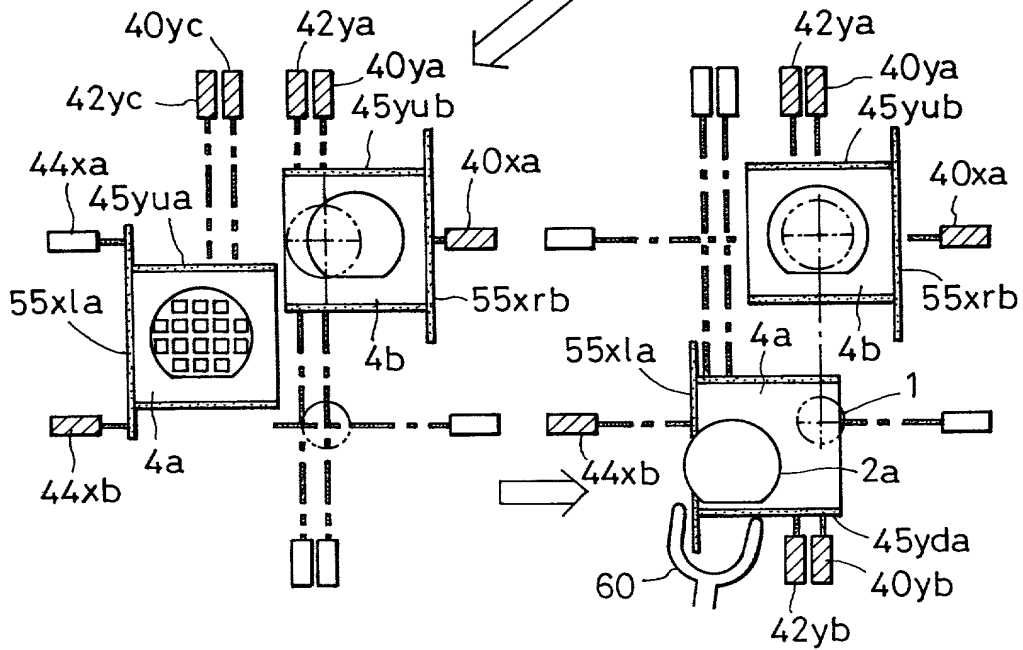


FIG. 6A

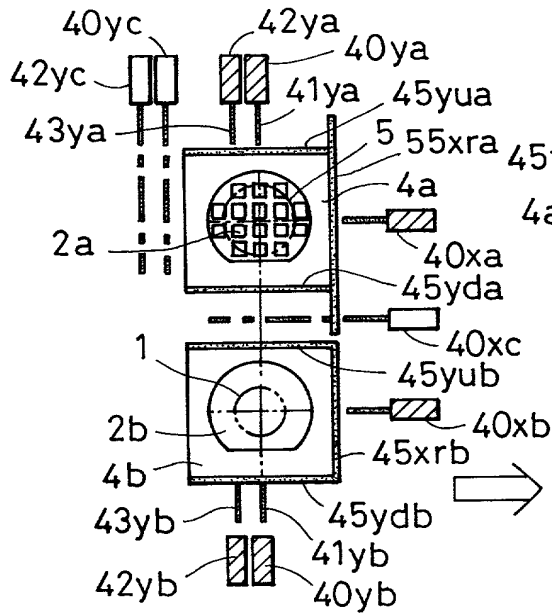


FIG. 6B

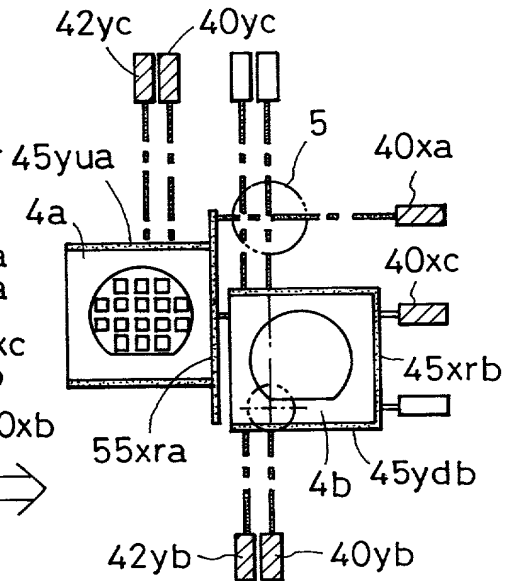


FIG. 6C

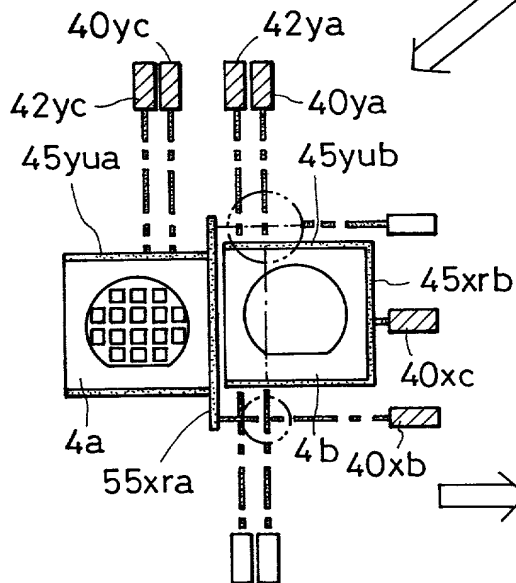


FIG. 6D

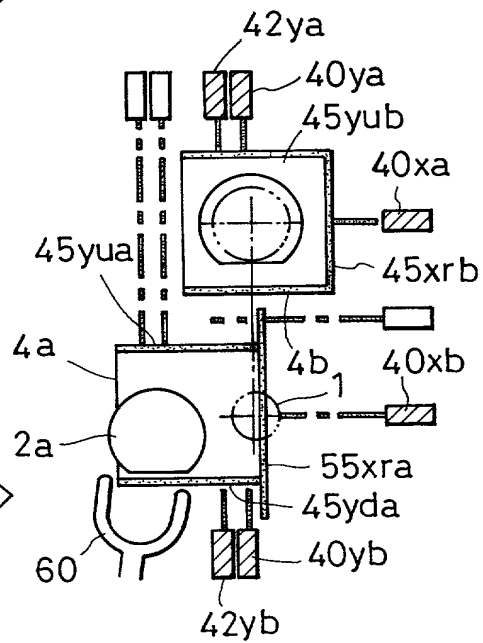
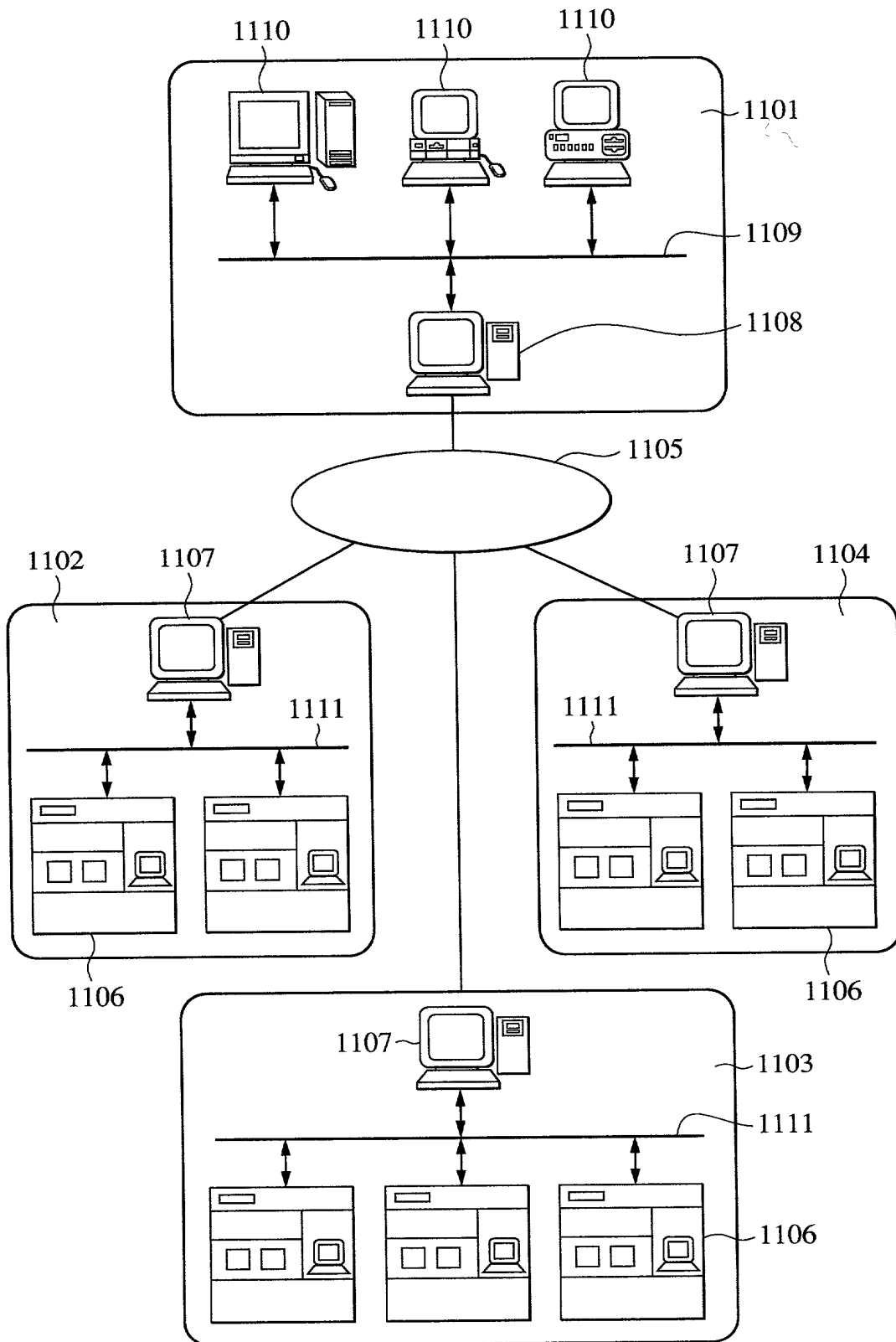
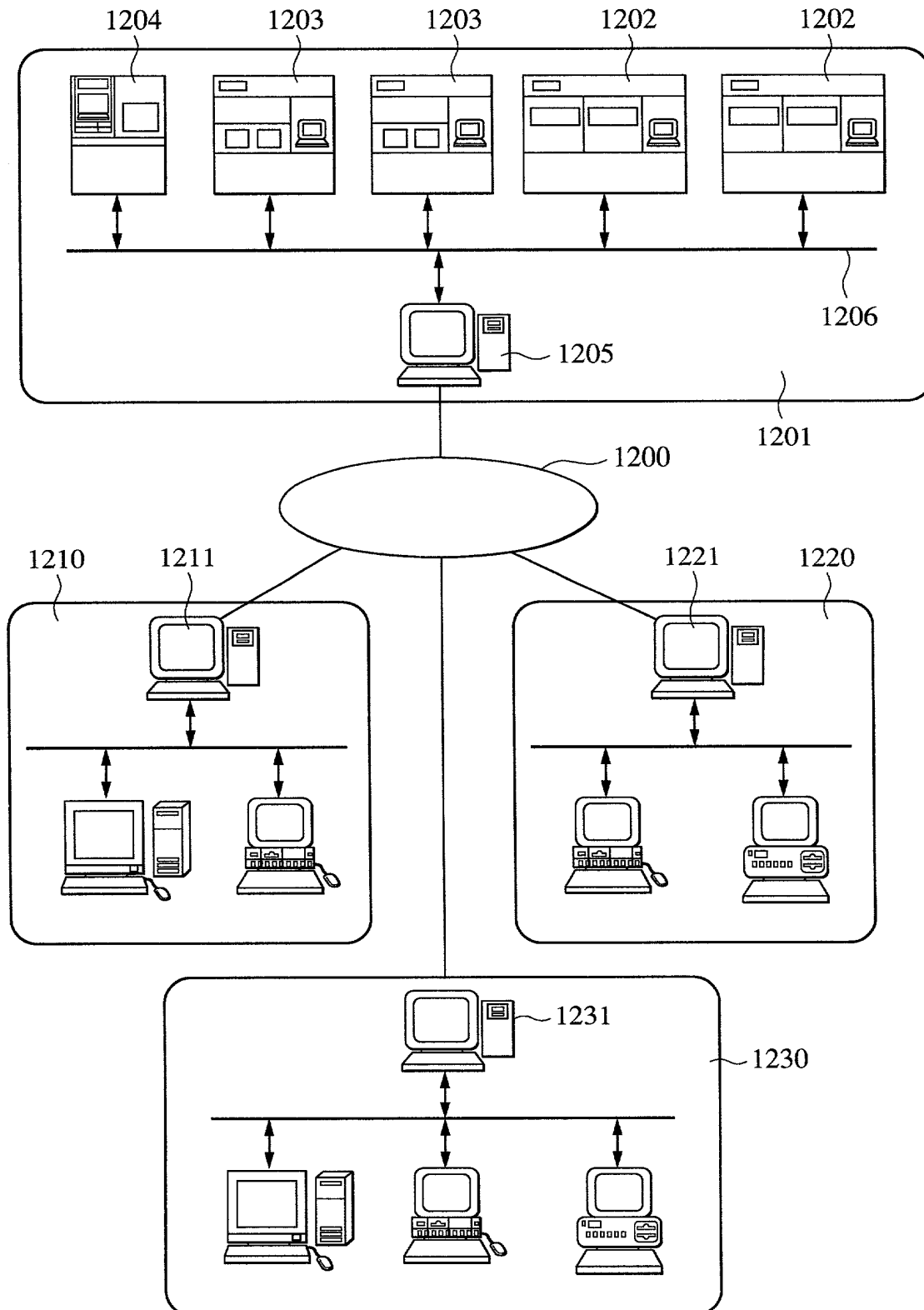


FIG. 7



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FIG. 8



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FIG. 9

URL

TROUBLESHOOTING DB ENTRY SCREEN

DATE 1404

MODEL 1401

SUBJECT 1403

S / N 1402

DEGREE OF URGENCY 1405

SYMPTOM 1406

REMEDY 1407

PROGRESS 1408

1410

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FIG. 10

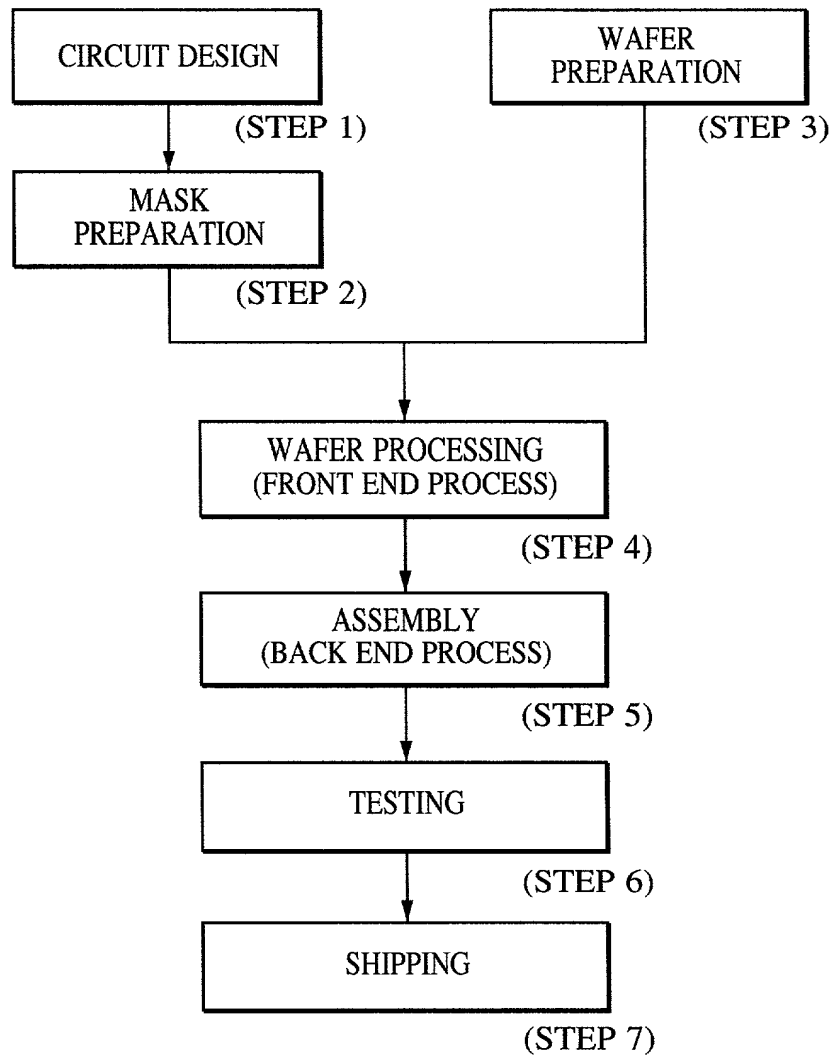


FIG. 11

